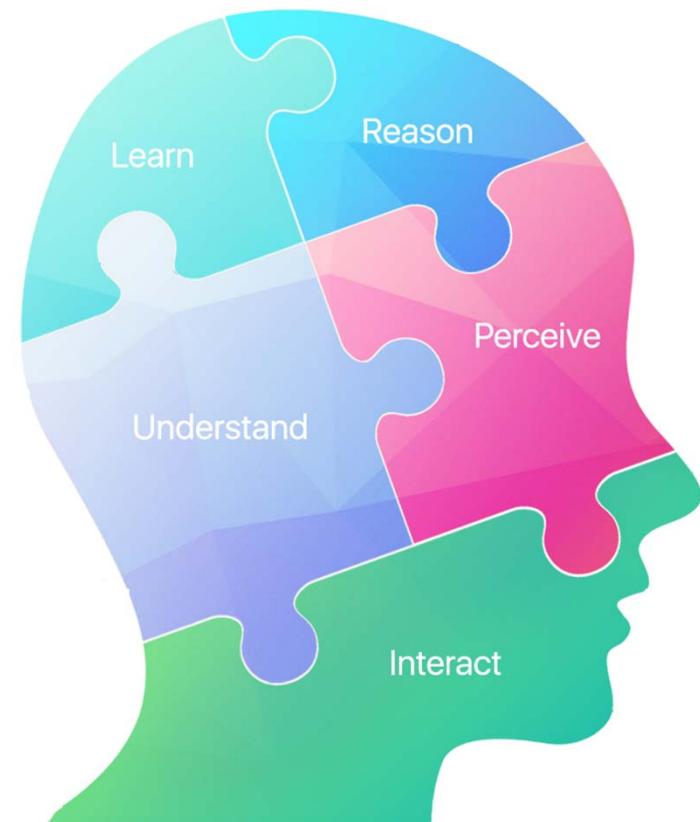


Build Your Own Virtual Assistant Like a Pro



Sudheendra K.N.
Senior Technical Writer

July 24th, 2019

vmware®

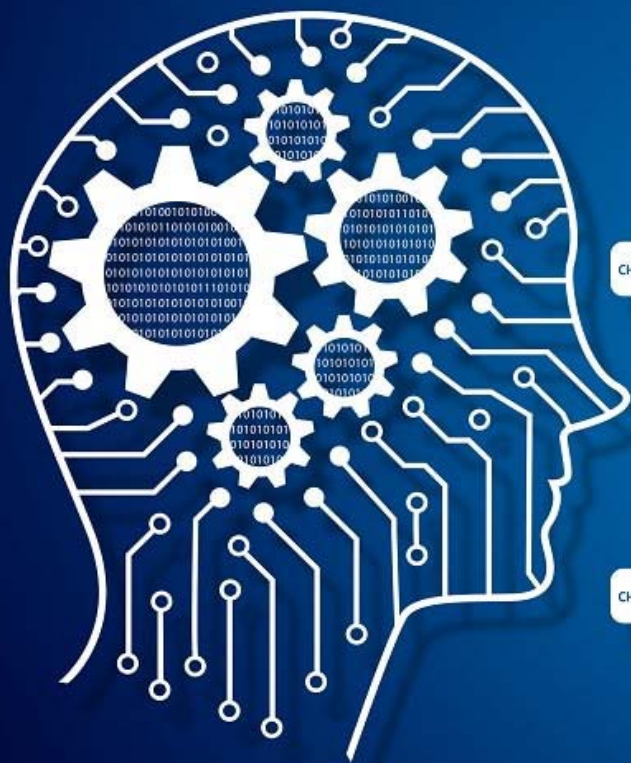
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First things first...

I am a technical writer.... Like most of you,
coding/programming is not my cup of tea...



What do we discuss today..



CHAT BOT

What was the trigger?



Tell me some concepts...

Are there any tools/platforms to help me out?



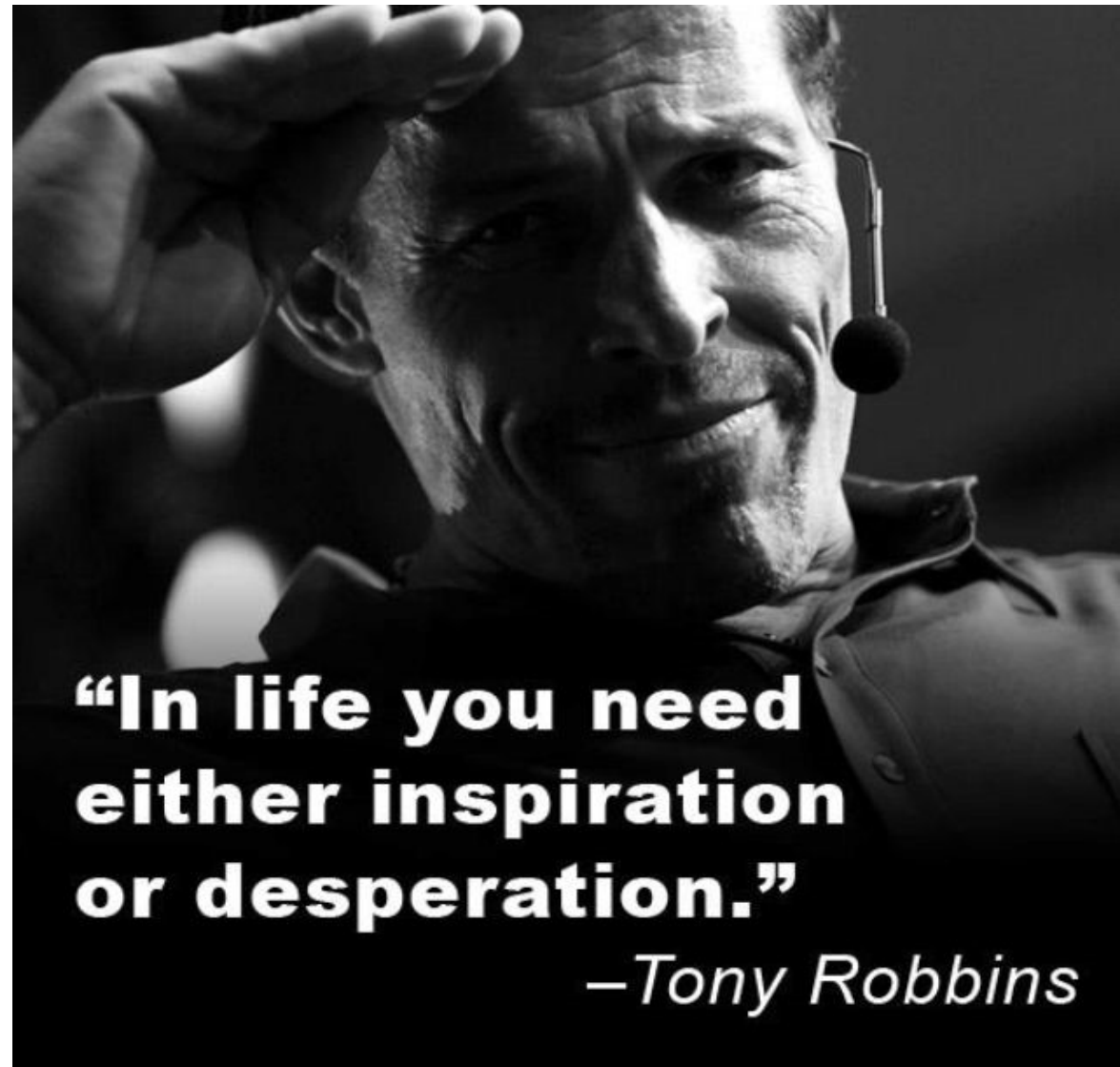
Let me tell you about "BotMan" - My Chatbot

CHAT BOT

Try building your own chatbot



The Trigger

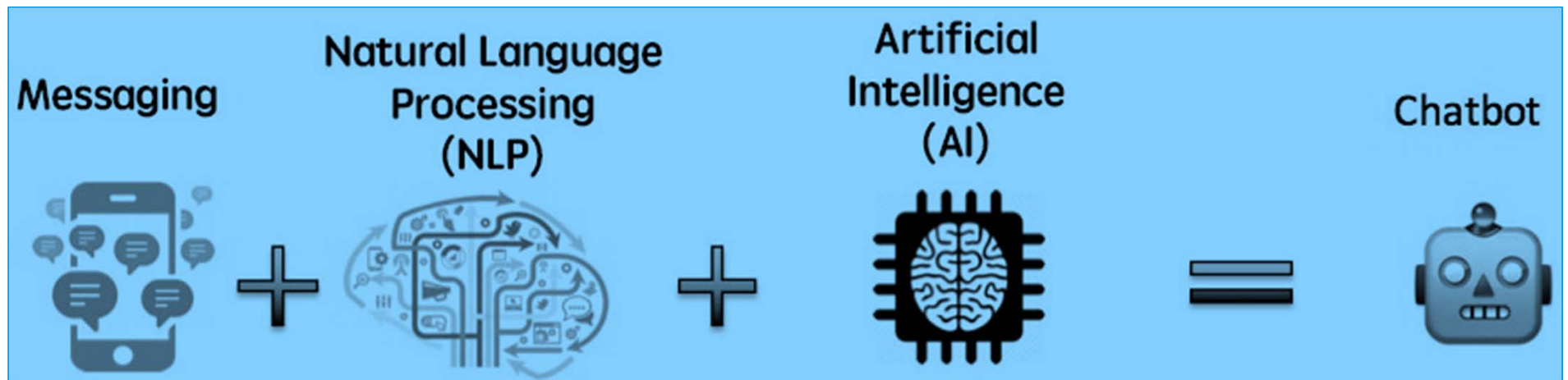


The Journey...



Tell me some concepts...

- A **computer program** that can have conversation/discussion with humans.
- Responds based on the **knowledge database** available to it at that point in time.
- Able to read human language using **Natural Language Processing**.
- Learns how to respond to the user by analyzing human responses using **Machine Learning/Artificial Intelligence**.



Are there any tools/platforms to help me out...

Development Platforms



Chatbot Development Platform

- Tool/application to create a chatbot.
- Helps you create a conversation flow and machine learning capabilities.

...Are there any tools/platforms to help me out?

Publishing Platforms



Cisco Spark



Facebook Messenger



Twilio



Twitter



Skype



Tropo



Kik



Telegram



Line



Viber



Slack

Chatbot Publishing Platform

- Medium through which the chatbot can be accessed and used by the users.
- More like Facebook, Instagram, Snapchat etc.

The “BotMan” Story



My Dev Platform - SnatchBot

- No coding experience required
- Simple and user empathetic user interface
- Hundreds of ready-to-use chatbot templates
- Easy to connect with popular channels
- Free to use platform



Try building your own chatbot...

Yes, its that simple!!



Create Account

Create an account
in the platform

Create Bot and
Interactions

Create a Bot using
templates. Create
interactions. Your
bot communicates
with users through
'interactions'

Create
Connections

Connecting
interactions take
the form of a
logical statement: if
x then y

Connect Bot to a
Channel

Host your bot on
platforms such as
Slack, Skype, Email,
API and Web Chat

Access Bot

Access your Bot
from a channel
such as Skype,
Slack, and so on.

Create New Bot

Name your Bot *

Bot Man

(for your reference)

Describe your bot *

Bot answers questions about Chatbots

Choose the language of your bot *

 English

☐ Start with template



Icon *

[Upload a custom icon](#) (no larger than 800 KB)

Create Bot!

Cancel



Edit Interaction: "Welcome"



Bot message

Bot's message *

Hello there!! so you want to know about chatbots...how may I help you...

The bot's reply upon reaching this interaction.



Text To Speech



Check out our [Documentation](#) for more information.



- Build
- Channels**
- Configure
- Dashboard
- My Bots
- Broadcast
- Conversation
- Reports
- NLP
- Upgrade to PRO

Bot Man ▾

Channels

Channels	
Slack	On
Web	On



SnatchBot - Channels Bot Man chat

https://snatchbot.me/webcha...

Apps VMware References

Other bookmarks

Bot Man

Hello there!! so you want to know about chat bots...how may I help you...
2019-07-10 18:13:25

whats a chatbot

2019-07-10 18:15:56

Chat bots are artificial intelligence systems that we interact with via text or voice interface.
2019-07-10 18:15:56

how do i build

2019-07-10 18:16:03

1. Register yourself on our platform
2. Login
3. Quickly create your bot of using the template of your choice
2019-07-10 18:16:03

tell me about platforms

2019-07-10 18:16:13

Yes. Here are few of them
1. SnatchBot
2. Chatfuel
3. Leadformly
4. Flow XO
5. Botsify

Type something...

Powered by SnatchBot

